



## Guest Terms and Conditions for Occupancy:

1. You agree to abide by all Terms & Conditions, Rules of the House and the Guest Register & Sign-in Sheet which include but are not limited to those available to view at the reception sign in desk.
2. You (our guest) agree that you will pay us (the Operator) the room rate for each day of your stay and any additional charges up until the time you advise that you have departed from our rooms.
3. You agree that any charge for services to you, not billed at the time of your departure, may be added to your account for settlement as arranged or may be charged to the same credit card used to pay the account at the time of departure or to the credit card used to guarantee payment of your account.
4. You agree to abide by the cancellation policies - a 2 day cancellation policy applies to motel units & a 7 day cancellation policy applies to tenants of the house, failure to give appropriate notice will incur a charge equivalent to 2 nights for motel units & 7 nights for the House.
5. You agree that checkout time is 10:00am on the date shown for your departure unless we agree to another time.
6. You agree departure after that time may incur additional room charges.
7. You agree that we may apply a charge if your required check-in time requires us to keep the room empty on the previous day.
8. You agree to pay interim accounts when presented even though you may not have departed from our rooms.
9. You agree to advise us of any change in the number of persons using the room and agree to pay any additional charges for additional persons not included in the number stated at the time of registration.
10. You agree you are and remain personally liable to pay the total amount due on departure unless prior settlement arrangements have been accepted by us. If the settlement arrangements have not been met at the time of departure you agree to pay the total amount due on receipt of our invoice.
11. You agree to pay us for any excess cleaning, loss or damage to the room or equipment in the room during period of use including that resulting from, but not limited to, excessive cleaning requirements, smoking, missing equipment and physical damage.
12. You agree to return the key and/or garage door remote control for the room /or house at the time of your departure and agree to pay a charge for the replacement of keys you lose or fail to return same.
13. You agree any monies or other valuables, goods or vehicles that belong to you, brought in or on to the rooms, grounds or car park remain your responsibility and we are not responsible for their safekeeping.
14. You agree that in any case where you or any guest or family member brought onto the property by yourself causes unreasonable annoyance to another guest residing at the property and/or unreasonable disruption to the privacy of another guest residing at the property; we have the right to evict you and any member of your associated party.
15. You agree that in any case you or any guest or family member brought onto the property by yourself becomes unreasonably, abusive, destructive or offensive as a result of any activity, including but not limited to a high level of guest or family visitors, drug or alcohol use, we have the right to evict you and any member of your associated party.
16. You agree that the provision of accommodation at this property is for personal use and neither the accommodation provider, their management, staff or agents are responsible in any way or to any degree for any restriction which may inhibit or reduce your capacity to produce revenue or income whilst a guest at this property.
17. You agree that you will not make any claim against us for any damage or loss to your goods or valuables, regardless of how or where the loss or damage occurred.
18. You agree that you will not make any claim against us for any loss of business, trade, revenue or income, regardless of how, when or where the loss has occurred
19. You agree that regardless of your length of stay there is no tenancy or other rights created under any Landlord or Tenant laws and there are no such laws that apply to your stay. We grant you a license to stay in our rooms /or house and you agree that we may terminate the license at any time without giving you a reason.
20. You agree that you will volunteer any information regarding your personal and professional activities which may place the accommodation provider, their management, staff or agents in breach of any legislation relevant to the operation of this business.
21. You agree that you will voluntarily vacate the premises upon the advice of any information regarding your personal and professional activities which may place the accommodation provider, their management, staff or agents in breach of any legislation relevant to the operation of this business.

*We adhere to the National Privacy Principles relating to the collection of personal information. Information collected from you is required either to meet the requirements of State and or Federal legislation as applies regarding the maintenance of a guest register, for fire safety reasons, for billing purposes and to market our services to you. If you do not provide us with this information, we may be unable to provide you with accommodation. We will make this information available to third parties who assist us to provide services to you, where required by law or to enforce our collection of amounts owing by you. You must advise us if any details on this registration card are incorrect. Personal information collected during your stay will be retained for the length of time necessary to comply with taxation and accounting requirements (usually seven years). You may request access to personal information we hold about you. We may recover our costs of providing this access to you. A charge will be levied if a copy of any documentation relevant to your stay is required after six months of your departure. Copies (other than electronic data) are not available after two years. We will not knowingly permit any misuse of this data. We will adhere to our Industry Association standards for use of any personal information.*